

Health Care Heroes

A compilation of commendations

May 2009

We Commend Each Other

I was recently hospitalized for the first time in many years. As a nurse in the operating room, I know about 8 South and how experienced the staff is. The unit is very professional and well run.

The care I received was beyond all of my expectations. I'd like to thank **Carolyn Jefferson** for helping me through my first day. **Karen Pritchett** was a big help during my first blood transfusion. Thanks to **Collier Badger, Arie Mack, Tasheika Hall, Andrea Richey and Marvin Graham.**



I was admitted to Labor and Delivery for an induction. With this being my first child, I had a lot of fears and nervousness. My nurse was **Latoya Fields**. She was simply amazing and had such a caring heart. She was always there to handle anything that I needed. Thanks for taking away all of my fears. This is an experience that I will never forget!

Praise From Our Patients and Families

My husband recently suffered a cerebral hemorrhage in his brain. I want to thank all of the staff in the Neuroscience ICU that cared for him while he was at MCGHealth. Everyone made me feel wanted, comfortable and a part of the team in his recovery.



Dr David Wang was honest and upfront. I believe he was completely truthful in everything that he told us. He always gave us hope, especially when letting us know the road ahead of us would be tough.



All of the nurses who cared for my husband were angels. I can't express how much joy I felt when I found out that **Winston Wang** would be one of his nurses. Thank you all for being outstanding. You will always be in our hearts.



My daughters and I recently underwent some testing. The staffs in the MRI, Respiratory and Pediatric Cardiology departments were very kind and patient. While the nurse initiated my youngest daughter with her IV, she began to scream. The nurse kindly asked

what we had planned for lunch and began to tell us about Terrace Dining. This took my daughter's mind off the IV.

In Respiratory, they were just as kind and gracious. Everyone was calm and firm, exactly what I needed at that point. In Cardiology, no one batted an eye as my daughter began to scream again during the bubble echo procedure. I don't think a physician alive hasn't had a child scream at them.

Throughout the days of testing, I would pass different MCGHealth employees in the hallways and ask for directions. No one hesitated to help me or escort me to my destination.

When it was time for our lung embolization, **Stuart Bostic** called to schedule our appointment. He was very calm and comforting. On the day of the procedure, Stuart calmly talked my daughter through each step so she would know what to expect. Thanks to him she had no worries at all. **Dr. David Riggins** performed the procedure.

Comment Cards

3 West Neuroscience

Thank you for all the warm and compassionate care you've given our beloved mother. We are very grateful for your professional efforts and personal touches.

4 South

I want to thank the staff for everything. My bed was very comfortable and I could tell that it was brand new. It was a wise choice to provide patients with new beds.

5 South

Rodriquez Murray, Bridgette Pidel and **Deborah Bennings** went beyond the call of duty. They were always on alert for any signs of trouble. They had great attitudes and their smiles always made me feel good. I could tell that they really loved their jobs.

7 South

The staff treated me well and they were very helpful to me. I have experienced the best doctors and nurses around. MCGHealth is my hospital of choice.



Everyone took great care of me. Thanks to **Dolatbhai Patel**,

Alicia Alvarado, Brad Woodward and **David Patrick** for being so helpful. All of you were super!



Alicia Alvarado and **Montrishia Jackson** were very helpful. This was my first stay at MCGHealth and it wasn't bad at all!



The day shift did a great job providing care for my wife.

Mark Ricketts, Debra Mack and **Stephanie Tutt** were all wonderful.



Mark Ricketts has been the best nurse that my husband has ever had. We never had to wait for anything.



This experience was very pleasant. Everyone's personal touch has been very important to me.



All of the nurses and doctors were very nice. The food was really good.

7 West

I would like to thank **Ann Field** for making my experience at MCGHealth exceptional. She went out of her way to make my family and I feel comfortable. She was very supportive and welcoming. We are forever thankful!

8 West

My family and I are thankful for **Deborah Edwards** and all of her help during our stay at MCGHealth.



I want to thank everyone on 8 West for helping me through this difficult time in my life. You will always have a place in my heart!

8 South ADT

Charlyna Hobbs is a very good nurse. She is a valuable asset to MCGHealth and its patients. I will always remember her kindness.



We've been very impressed by the overall quality of service we've received at MCGHealth. **Marvin Graham** went out of his way to make sure my husband was comfortable. All of the attention that we were given was accompanied by compassion and a smile.



The entire staff was very helpful during our stay. **Marvin Graham's** professionalism and patience was second to none! Also, we would like to thank **Collier Badger** and **Kewanda Lanham** for all of their assistance.

Comment Cards

I really appreciate all the tender loving care everyone gave me during my stay at MCGHealth. I couldn't have asked for better care. Keep up the good work!



I had a fantastic experience during my stay. **Paulette Hazel** and **Carolyn Jefferson** were very caring and did an excellent job.



Paulette Hazel and **Marvin Graham** made our stay feel just like home. They were prompt, courteous and absolutely professional. **Collier Badger** was also a pleasure.



Everyone was very helpful during our two-day stay at MCGHealth. One person in particular was **Marvin Graham**. His patience and professionalism was second to none! He is a true asset to MCGHealth. Also, I would like to thank **Collier Badger** and **Kawanda Lanham** for all of their assistance. I honestly have no complaints! Thanks to everyone.



Nurses **Gary Kendrick**, **Karen Pritchett**, **Tasheika Hall** and **Charlyna Hobbs** are the sweetest and most caring people anyone could ask for. My family and I are grateful to

have had such a wonderful team to assist us.



All of the nurses on 8 South made my recovery pleasant. They were friendly, top-notch and hard working. I never felt like I was a burden. Thank you.



Every staff member who we came in contact with showed compassion, concern and friendliness. Thanks for all of your care.

EP Lab

Dr. Robert Sorrentino and **Dr. Adam Berman** are the best.



Rebecca Paschal was my last nurse. She was very nice and caring. She made me feel as if she really cared about me.



I couldn't be more satisfied with my care. You are all awesome. God bless you.



I was very pleased with my procedure and the level of care I received.

MS Clinic

When the good Lord gave me the burden of having MS to endure, he also gave me the staff of the MS Clinic to help me. You are all such a blessing!

Dr. Mary Hughes is an angel here on earth. She truly cares about all of her patients.



Tameka Cook is one person that my wife and I can always count on getting everything together. She stays on top of things all the time.



Tameka Cook does an awesome job. She is always multi-tasking, yet she makes you feel as if you are her only concern.



My visit was very comfortable and pleasant. All of the staff were courteous and friendly. Thanks to my nurses for showing great concern.



Dr. Mary Hughes explained everything involving my care in a matter that was easy to understand. I have a great deal of confidence in her.



The nurses were efficient, caring, comforting and great at their jobs.



I want to thank everyone for helping to take care of my niece. Everything was wonderful.

Neuroscience Clinic

Shelby Webb and **Olivia Walker** were wonderful. Keep up the good work!

Shelby Webb and **Olivia Walker** were very nice to us. Thanks to you both for everything.



Erika Doster was incredibly knowledgeable and personable. She was extremely helpful and answered all of my questions. She is priceless.



Shelby Webb and **Olivia Walker** were very kind and helpful. Most of all, they were patient with me and my daughter.

Dr. Suzanne Strickland was kind, helpful and patient.



Dr. Mark Lee performed my surgery. He was exceptional in every regard. He is a valuable asset to MCGHealth.



I would like to thank **Meka Brown** for being so courteous and kind during our visits. There should be more people like her in the world.



Everyone was very helpful and nice. **Shelby Webb** was very sweet to our daughter. **Olivia Walker** was very polite.



Shelby Webb and **Olivia Walker** made us feel very welcome. They were very nice and always made us smile. Thank you both for everything. We hope to visit MCGHealth again soon.

Thank you very much **Shelby Webb** and **Olivia Walker** for your prompt assistance and relaxed atmosphere.



Shelby Webb was very polite and helpful. **Dr. Georgi Brockway** was very helpful and he is a very good listener.



My son and I have been coming to MCGHealth for years. We really appreciate the great job that everyone does. God bless you!



My overall visit was great, starting with a warm and easy check-in with **Olivia Walker**. Everything went nice and easy with **Shelby Webb**. **Dr. Suzanne Strickland** was very thorough with the information she gave me.



The nurses and receptionist are always very nice during my visits to MCGHealth. Thanks for all of your care.



Dr. Nojan Valadi provided excellent medical care. He is an outstanding professional.



Dr. Nojan Valadi exemplified his professionalism in neurology. He is awesome!

Labor and Delivery

Shirley Brewton is very caring and nice. She was very concerned about me being relaxed. She often

stopped by and checked on me to make sure that I was doing ok. I enjoyed having her as my nurse.



Shirley Brewton was very nice and she took great care of me. I was blessed to have her as my nurse.



Shirley Brewton was friendly and attentive. She makes you feel welcome and takes good care of you.



Shirley Brewton always took care of me. She is a very nice person who always made me smile. Thanks!



Angie Cox took the time to answer all of my questions and to explain everything. She is the best nurse that I've had during my visit.



Angie Cox was a God send. She met all of my needs. I loved seeing her because she was always smiling. She made our experience perfect!



I was very happy with the level of care I received from **Marilyn Watson**. Thank you so much.



Angie Henry provided excellent care for me. She spent a lot of time with me and was very supportive. She's the best nurse that I've had here!