

Health Care Heroes



A compilation of commendations

June 2009

We Commend Each Other

I would like to thank the staff on 4 South for all of their help during and after my husband's surgery. I have worked for MCGHealth for 31 years and this was the first time a member of my family has been admitted as a patient. The teamwork exhibited here was tremendous. Everyone was kind and readily available whenever my family needed help. This visit has truly been a great experience. May God bless you all!



I would like to thank **Tamika Cook** from the MS Clinic for being so nice and helpful. I have been an employee at MCGHealth for a few months and every time I lose my way, I can count on her to lead me in the right direction. No matter how busy she is, she always greets me with a smiling face and cheerful attitude. Thanks again for being so great!



Praise From Our Patients and Families

We would like to give special thanks to the MICU staff who cared for (name withheld). All of you have been so nice in such a thoughtful way. Everyone was so helpful in providing the necessary information we needed in order to make many difficult decisions. Thanks for being very professional. You should be very proud.



Our family would like to thank all the staff of the MICU on the fourth floor for the kindness given to our loved one during his stay at MCGHealth. We would especially like to thank Nurse **Michelle Jones**. She went above and beyond the call of

duty while taking care of him. **Ashley Timmerman, Peggy Boyd** and **Gerald Battaglia** all provided great help. We offer our thanks and prayers. May God bless you all.



Jasi Smith is a great nurse. She made me and my family feel very comfortable. She often checked on me to make sure I had everything I needed. At times she seemed more excited than I was about the birth of my baby. She always went out of her way to do everything possible to help me. I would definitely recommend her as a nurse for anyone who's having a baby. Thank you so much.

Comment Cards

4 West

Arleen Harms was the best nurse I have had. She really works hard for her patients. Thanks for always being there when I needed you.



Clarence Martin is a very quick responder and he is very supportive of his patients. He always went above and beyond the call of duty.

Sharon Swanigon was so considerate and professional. My room was always comfortable and clean.



4 South

I want to thank everyone for all of their care and attention during my daughter's stay at MCGHealth. We love you all. God bless you.

Comment Cards

5 South

We have once again received the best care and service a person could ask for. In our 10 years of coming to MCGHealth, we haven't been treated with anything but respect and courtesy. Thank you all from the bottom of our hearts!



I want to thank the nursing staff on 5 South for being such a blessing. May God keep you in his grace. I am very pleased with all of your services. Keep up the good work.



7 South

I would like to give a special thanks to **Tammy Joseph**. Her kindness is greatly appreciated.



I have visited MCGHealth on three separate occasions, and the level of care has always been excellent. The nurses have been everything from professional to entertaining. Laughter is the best medicine!



Thanks to everyone for everything that you've done for me during my stay. All of the nurses were great.



I would like to give my sincere thanks to the staff for their great service. I appreciate you all!

All of my nurses were so sweet and wonderful.



The service here was nothing short of exceptional. I want to thank everyone for taking such great care of my sister.



All of the staff have been great, but **Kewanda Lanham, Arie Mack, Marvin Graham, Collier Badger, Yvonne Reeves, Paulette Hazel** and **Karen Pritchett** have been outstanding.



The entire staff was great. The conditions of the rooms were the best that I've ever seen in a hospital.



I enjoyed all of the nurses. I had a wonderful stay. Thank you all very much.



The service was very good and I loved the food.



8 South ADT

While staying at MCGHealth, I felt very welcomed. The staff was helpful and very nice. They did their jobs very well. Thank you all!



I want to give a special thank you to the physical therapy team for understanding my pain and having great patience after my knee surgery. May God bless you all.

We would like to thank all the nurses and doctors for their gracious attitudes during our stay at MCGHealth.



The staff is a superior group of professionals. It was a pleasure to have them take care of me. They made my visit as enjoyable as possible.



Thanks to the facilities department for fixing my call nurse button so quickly.



Yvonne Reeves is an outstanding nurse. My daughter was well taken care of thanks to her. I thank God for a group of caring nurses like all of you.



I want to thank everyone on 8 South for their patience and excellent care.



The staff always kept my room neat and clean during my stay. Thanks for everything.



8 West

Elise Murray and **Mariamama John** are very good nurses. The entire staff has been very good and informative.



Thanks to everyone for doing such a great job. I really appreciate your help and concern!

Comment Cards

Cardiovascular Center

I feel that the Cardiac Rehabilitation Program was vital in my recovery. The doctors and the staff have been great. They were very encouraging and provided me with lots of feedback. I felt very secure knowing that they were helping me. I pray that God will continue to bless their efforts to help those in need. Thank you so much for the laughter and great music. It helped me so much!



I can't say enough about the staff. They are always friendly, cheerful, caring, knowledgeable and helpful. They make the process of rehabilitation fun. I will miss you all.



The quality of care that I received during my cardiac rehabilitation was excellent. The staff was very knowledgeable and courteous.



Neuroscience Clinic

Meka Brown is always cheerful and ready to serve.



I don't know what I would do without MCGHealth. I have had a great experience with each and every staff member that I've met.

The staff has always been great. Every time I visit the clinic, it is very clean and comfortable. I never have to wait long to see my doctor. **Dr. John Vender** is one of the best doctors I've had. He really cares about his patients and always goes out of his way to make them feel better. I wish there were more doctors like him.



The staff is always very nice and helpful during my visits.



Everyone is always very friendly and polite. My doctor is great at explaining things in a manner that is easy for me to understand.



Olivia Walker and **Shelby Webb** were really helpful. Thank you guys so much. My son and I really appreciate you both.



I would like to thank **Pam Culberson-Brown** for always helping me and my mother understand the medical terminology used during our visits. We care so much for her and that glowing smile!



Shelby Webb was very sweet and kind. She made me feel very comfortable. **Dr. Suzanne Strickland** is a very nice and caring doctor.

I was very satisfied with the level of care given to my son at MCGHealth. The staff was friendly and professional. Thanks for getting things done in a timely manner. I am very pleased with my visit.



Dr. Ned Pruitt and the entire nursing staff provided great service.



Shelby Webb was very kind and welcoming. **Olivia Walker** was very understanding of our long trip to the clinic and assured us that our visit would be stable. Their kindness helped ease the stress we were experiencing due to my daughter's illness.



Everyone in the clinic was professional and nice. **Shelby Webb** is a very sweet nurse.



Olivia Walker and **Shelby Webb** were friendly and sincere to my family. They exceeded all of my expectations. I am very pleased with the level of care I've received at MCGHealth.



Olivia Walker and **Shelby Webb** were very nice and attentive. **Dr. Suzanne Strickland** was thorough and attentive to my child.

Labor and Delivery

Phylis Wright was great! She was always one step ahead of everything while she was taking care of me. She made our hospital stay very enjoyable.



Veena Patel is such a wonderful nurse. She went over and beyond the call of duty. Thanks for everything.



Marilyn Watson was very kind and full of patience.



Ebony Roberson made our final night at MCGHealth a joy. I had a rough day emotionally and the minute she came to work, her smile brighten up my room. Thank you so much!



Debra Banks is a very attentive nurse. She took care of all of our needs. Thanks for taking the time to answer all of our questions. You've really made our visit wonderful.



Angie Dobos is one of the best nurses I've had. She made me feel as if I was her number one priority. Thanks for being so sweet. I really enjoyed your company.



I want to thank **Marilyn Watson** for being so good to us. This was a great experience.

Veena Patel was very attentive to my family's needs. I wish that all nurses were as attentive as she was. I can tell that she really enjoys her job.



Margie Deneau-Saxton is the best nurse I've ever had. She gave me very encouraging words and was very attentive when I needed it most.



Ginny Green was very informative. She offered valuable information for us as first time parents. Thanks for the excellent bedside manners. This was such a wonderful stay.



Debra Banks was really kind. She made sure that I had everything I needed. She is definitely a keeper!



Angie Dobos was the best nurse I've ever had. She was super sweet, knowledgeable, responsive, thorough and helpful. She made my experience at MCGHealth great!



I want to thank **Patricia Dunn** for a great experience. You were very good to my wife and me.



Beverly Dicks has been a true blessing. I always could sleep better knowing that I was in her care.

Valerie Booker is a very considerate nurse. She made me feel comfortable at all times. I wouldn't mind her being my nurse again. Thanks for being so great!



Frankie Parks and the entire staff were great. Everyone was so nice and willing to help me at anytime. I can't thank you enough for everything you've done for me!



I want to thank **Harriet Martin** for being my guiding light during my delivery. You are very special to me.



Krystal Young was very nice and helpful. She did everything I asked without making me feel like I was bothering her. She made me feel special. Thank you from the bottom of my heart.



Ruby Colbert greeted me with a smile each time our paths crossed. She always showed genuine concern for me and my family. Thanks for everything.



Jasi Smith is a wonderful nurse. She's been very attentive to our needs. Thanks for making us feel comfortable. Our stay here was wonderful.