

Health Care Heroes

A compilation of commendations

July 2010

Praise From Our Patients and Families

I was recently admitted to MCGHealth with internal bleeding. As you can imagine, it was quit a difficult moment for me. I'd like to take this opportunity to express my appreciation for everyone who provided me with such great service and care. I was treated with kindness, respect and professionalism at every stage of my experience here.

While in the Emergency Department, **Dr. Louis Ciamillo** and his team worked firmly to stabilize and prepare me for an internal examination. I really felt safe under their care. Everyone seemed to be so knowledgeable and caring. After a short while, I was transported to the Intensive Care Unit. The staff on the unit was awesome. I continuously had a nurse monitoring me throughout the night. I am forever grateful and will never forget how all of you saved my life. Thanks for providing such excellent care!

I am grateful for the staff on 7 South. You've left a memory in my heart that will last a lifetime. All of you helped make a bad situation a little easier to bear. Your uplifting words really cheered me. God made sure that I had all of you as angels to look over me. Thanks for doing more than just your jobs. You've really touched my life. I truly believe God has prepared a special blessing for each of you.



I would like to commend **Kathy Law** on a job well done. She always made sure my needs were met. Thanks for being so exceptional! You are a true asset!

I can honestly say that my visit on 6 North has been the best experience I have ever had. Every employee was over-the-top awesome! I had a real scare with my health, but everyone put my mind at ease and took excellent care of me. MCGHealth has awesome and compassionate employees. Thanks for a job well done.



I'd like to thank everyone on 7 South for the excellent care provided to me during my stay at MCGHealth. My recovery has gone very well. I appreciate how everyone worked hard to take care of me. May God continue to bless you all!

3 West

Christine Wright kept our room very clean. She does her job with great pride. Her positive attitude rubbed off on our entire family. Thanks for everything!

Maggie McCarten is a fantastic nurse. She is very confident and does her job well. I really appreciate the amount of care she has given my husband during his stay. Thanks for providing such great knowledge and addressing our concerns.

5 South

I've been coming here for years and the staff always amazes me. Everyone works as a complete team. **Dr. Farrukh Awan** has really opened the door to my heart. Keep up the good work. God bless you.



I'd like to thank the staff for everything that has been done for me. You will always have a special place in my heart.



8 South

Yvonne Reeves was very sweet and professional. Thanks for taking care of my mother. We really appreciate everything that has been done for us.



Marvin Graham was very professional and accommodating. He met all my health care needs and went beyond the call of duty. Thanks for all you've done.



Yvonne Reeves was very attentive and made sure I had everything I needed. I'd like to thank her for being so pleasant and caring during my stay. I will never forget how well she treated me.



The quality of service on this unit has been outstanding. Thanks for being so kind and helpful to our family during this difficult time.

Arie Mack was very personable, attentive and detail oriented. Thanks for taking the time to answer all my questions. It really meant a lot to me.



The level of care was great! Everyone had such positive attitudes and performed their jobs very well. I want to especially thank **Charlyna Hobbs** and **Paulette Hazel**. They were very good!



Marvin Graham made me feel extremely comfortable during my stay. Thanks so much!



I'd like to thank the staff for making this visit as comfortable as possible for me and my family. **Yvonne Reeves**, **Paulette Hazel**, **Collier Badger** and **Marvin Graham** really went the extra mile. Thanks for everything!



This unit has the most professional staff that I've ever been around. Thanks for treating me and my husband with class!



I'd like to thank **Kimberly Streetman** and **Kewanda Lanham** for being so kind in my time of need. You've helped me more than you know.

Labor and Delivery

Margi Saxton was very kind and helpful. She took great care of me and my baby.



Angie Dobos is a wonderful nurse. She was always there when I needed her. She gave me great advice on how to take care of my newborn. Thanks for being a joy and a blessing.



Harriet Martin has been the best nurse ever! She is so kind and helpful. Thanks for everything.



My husband and I would like to thank **Sheila Counts** for all she's done to help us. She really eased our minds. She is a great nurse.



Cheryl Shepherd has been the best nurse I've ever had. Thanks for helping me understand what was going on with my baby.



Angie Dobos provided excellent care to our entire family. She is very knowledgeable and shows great professionalism in everything she does.



Iesha Gamble is a great nurse. I was able to call on her for anything, and within seconds, she would be right by my side. Her ability to make her patients feel comfortable is one of her best assets.

Comment Cards

Margi Saxton provided excellent care. She made this an enjoyable stay.



Angie Henry did a great job caring for me and my baby. She was very proactive and thorough. Thanks for all your help. It was a pleasure to have you.



Cheryl Shepherd did an outstanding job helping me during my delivery. I will never forget what you've done for me and my family.



Katie Westerfield has a very happy and positive attitude. She really made me feel better.



I'd like to thank **Tonya Dent** on a job well done. She has that special motherly touch!



The entire staff was wonderful. Everyone took such great care of me and my babies.



Angie Williams is a great nurse. She is very attentive to her patients and offers great advice.



We'd like to thank **Angie Dobos** for making this such a great visit for our family. She had a great attitude! If I ever return, I hope she is my nurse.



Harriet Martin did an excellent job. She is very caring and knowledgeable.

Ginny Green was very helpful. She took great care of me and my baby. Thanks for everything.



Valerie Booker went above and beyond the call of duty while taking care of my daughter. I really appreciate how attentive she was. May God continue to bless you.



Linda Tomasino was very informative and comforting. She really pays close attention to detail. Thanks for taking care of the twins!



Frankie Parks was very sweet and understanding. She took great care of my entire family. We are so happy to have had her as our nurse.



Valerie Spencer took excellent care of me and my baby. She stayed by our side all night long. Thanks for going out of your way to make sure we had everything we needed.



Cheryl Lynn made this a wonderful experience for my entire family. Everyone raved about how good she was. Thanks for everything!



I loved being **Angela Houmiel's** patient. She really knew how to make me feel comfortable. Thanks for always saying the right things at the right time! You're awesome!

Debra Banks took very good care of my baby. I wish there were more nurses out there like her. She really has set the bar! This was the best experience that I've ever had.



Cheryl Shepherd was great.



Margi Saxton really takes pride in her job. I could tell her heart was in everything she did. Thanks for taking the time to explain things to me and my husband.



Latoya Fields has been outstanding. She is a very hard worker.



April Fern is a very patient and understanding nurse. I really pushed her to the limits, but she always stayed kind and professional. Thanks for everything!



Patricia Dunn was just fabulous. Her knowledge and experience is second to none. Thanks for talking to me. You were very comforting.



Linda Talledo provided us with so much helpful information. We are very appreciative of all your kind words and guidance.



Deborah Boisson was always there when I needed her. She did a wonderful job easing me through my pain.

MS Clinic

I have spoken with **Tamika Cook** many times on the telephone. She is always so kind and professional. She never puts me off and always explains things in great detail. I'd like to thank her for always putting me first and easing my mind. She is a major asset to MCGHealth.



Dr. Mitzi Williams and **Macilla McCord** were awesome. They were very kind and caring. Their warm demeanor really helped me relax.



Thanks to everyone for caring for me and my family.



Tamika Cook was very nice, pleasant and helpful. I love how she's always respectful of patients. Thanks for protecting my privacy. Keep up the good work.



Neuroscience Clinic

Dr. Yong Park was very nice and professional. **Pam Brown** was a joy to have around. She was very nice and courteous to my entire family. Thanks for really making our day!



Olivia Walker and **Shelby Webb** were wonderful. Many thanks to **Dr. Elizabeth Sekul**.

Olivia Walker is very nice and good at what she does. **Dr. Suzanne Strickland** is a sweetheart. Thanks for all you do!



This has been a great visit. **Shelby Webb** was kind and caring. She really paid close attention to our daughter's every need. Normally our daughter worries, but Shelby's gentle touch made her feel better. She made it through her exam without a whimper.



Olivia Walker is a very nice and sweet person. She was prompt and explained our paperwork in great detail. **Shelby Webb** was nice and courteous. We love coming here!



This was our son's first visit. We were very pleased with the level of care he received. We'd like to thank **Shelby Webb** and **Olivia Walker** for making this a smooth experience for him. Their professionalism and kindness really makes the clinic a comfortable environment. Thanks for all you do.



I'd like to thank **Olivia Walker**, **Shelby Webb** and **Dr. Suzanne Strickland** for doing such a great job. Your professionalism is second to none.

The staff was wonderful. **Olivia Walker** greeted us with a joyful smile. **Shelby Webb** has this unique way of making you feel like family. I wish everyone could have her level of care. Thanks for beings so kind and professional. I can't wait to visit again.



I was very impressed with the entire staff. Everyone was so friendly and courteous. I am definitely looking forward to my next visit. Thanks for everything.



Dr. Yong Park was outstanding. Thanks for taking your time with me.



Shelby Webb and **Olivia Walker** provided great care. They were very respectful and friendly. Thanks a bunch.



I could tell that **Shelby Webb** and **Olivia Walker** were genuinely concerned about my care. It warms my heart to know they really cared about me. Thanks for not considering me just another patient. It made me feel special.