

Health Care Heroes

A compilation of commendations

August 2010

Praise From Our Patients and Families

My son recently had surgery at MCGHealth. My entire family has been very impressed with the level of care and professionalism we've received here. I'd like to thank **Dr. Walter Pipken, Dr. Laurie Yates and Pam Williams**. All of you were very patient and caring with us. We came here apprehensive, but left knowing our trust in all of you had not been misplaced. We truly thank you from the bottom of our hearts.

My mother was recently a patient on 7 North. I want to thank everyone who assisted in her care. Your level of service has been phenomenal. Everyone from the nurses to housekeeping did such a great job. We can't stop talking about you to our friends. Thanks for the wonderful job you've done.



I'd like to thank **Lisa Prince-Clarke** for taking such great care of me during my kidney transplant. I really appreciate all your concern and support.

We Commend Each Other

I'd like everyone at MCGHealth to know how great it is to have **Dr. Janice Clark** working here. I work in the Emergency Department and can spend up to eight hours on my feet at any given time. I've been suffering with plantar fasciitis for four years and was told by several doctors that medication and exercise was the only alternative that I had. However, Dr. Clark

performed a complete examination on me and recommended surgery. Her surgery on my foot was nothing short of a miracle. She really took the time to listen and evaluate me. Because of her, I am walking at least three miles a day and all of my pain is gone. There is no way anyone will ever understand the relief that she has given me. Thank you so much for saving my career.

Comment Cards

3 West

John Rainchuso and Dr. Neil Woodall have been a blessing to me and my family. The two of you have treated us with such kindness and respect. Thanks for always answering our questions and explaining things in a way that was easy to understand. May God bless you.



I'd like to thank all of you for the service provided to me during this difficult time. I am forever grateful to **John Rainchuso, Taylor Phillips, Angelique Marschalk and Whitney Forrest**. You are a caring and professional group of people.



5 South

The entire staff was wonderful. I really appreciate how well the doctors treated me. Thanks for all the great care.



There are so many good things I could say about this place. All of you have been outstanding in your own special way. I will definitely recommend MCGHealth to all my friends and family.

6 South

The nurses on this floor were exceptional! I'd like to thank **Tina Furtick** for coming to the rescue of one of my family members. Thanks for all the great care and compassion.



I'd like to thank **Carie Weaver, Tina Furtick, Amber Stikeleather, Jackie Farley** and **Janeen Mohr** for the wonderful care given to me during my stay. I don't know where I'd be without these wonderful people.



The nurses and staff were great during my time of need.



7 South

My nurses have been outstanding. They made me feel as if I was a part of a family. Thanks for treating me so well.



My husband and I would like to express our appreciation for the outstanding care we've received. Everyone we came in contact with treated us with such kindness and professionalism. Thanks for all the hard work and dedication.



I'd like to thank **Tyra Newton** for being so kind to me and my daughter. May God continue to bless and touch you every day.

My nurses and doctors went above and beyond the call of duty to make sure I was comfortable. I can't thank them enough for all they've done for me and my family.



Josephine Panes has been very helpful during my stay. She is kind, patient and very considerate of others. I had to call on her several times throughout the night and she was always there. She has a great attitude and really enjoys what she does. MCGHealth is very lucky to have her. Thanks for everything.



I'd like to thank **Tyra Newton** and **Josephine Panes** for doing such a fantastic job. They made my stay very enjoyable. Thanks for being such hard workers.



Brad Woodward has been wonderful. He was very professional throughout my visit.



I'd like to thank **Dolat Patel** for taking care of my husband. His attitude was great. Thanks for being so prompt and courteous every time we needed assistance.



8 South ADT

Thanks to **Marvin Graham** on a job well done. You took such great care of me.

My family and I would like to thank **Tasheika Hall** and **Annie DeWitt** for the outstanding care given to us during our visit to MCGHealth. You've made this a very comfortable stay.



Everyone did such an awesome job. Special thanks go to **Kewanda Lanham, Annie DeWitt, Marvin Graham, Velma Eckhart** and **Tasheika Hall**.



The entire staff was great! We could not have asked for better care. Thanks for comforting our entire family. We love and appreciate you all!



The staff has been extremely nice and professional. I've been here for 13 days and I can honestly say that everyone I've met has made my stay warm and comforting. Thanks for helping me.



I'd like to thank the staff for the level of care given to me and my husband during his visit. Everyone was so professional and kind. We almost forgot we were in a hospital.



I really enjoyed my stay on this unit. Everyone was kind and caring. I'll never forget everything that's been done for me. **Paulette Hazel** was great.

Comment Cards

Everyone on this unit has been extremely nice to me and my family. We really felt like we were at home. **Yvonne Reeves, Kewanda Lanham** and **Collier Badger** were great. Keep up the good work.



The staff has been very helpful and pleasant. **Kewanda Lanham** and **Velma Eckhart** went out of their way to make sure I had all I needed. Their personalities really helped me fight through the pain I was in. It gave me great relief to know they were taking care of me.



Tasheika Hall took excellent care of me. Thanks for all you've done.



I'd like to thank everyone who assisted in my recovery from surgery. You not only took great care of me, but of my entire family. We could never repay you for what you've done for us.



I'd like to thank **Kewanda Lanham, Yvonne Reeves** and **Marvin Graham** for taking such good care of me. They made me feel very welcomed. Keep up the good work. May God Bless you all!



MS Clinic

Everyone has been so helpful and pleasant.

I love how **Tamika Cook** always takes the time to listen to my concerns. It really means a lot to me.



I'd like to thank **Macilla McCord, Tamika Cook** and **Dr. Mitzi Williams** for being nice to me. Good manners can go a long way!



MCGHealth is just wonderful. Thanks for all you do!



Neuroscience Clinic

I love coming to this clinic. The ladies up front are so kind and professional. The clinic is always busy, but they always find a way to make me feel good. Thanks a bunch.



This clinic is operated like a well-oiled machine! Thanks for all the great care.



Everyone has been very helpful and friendly during my visit. I hope to see all of you again soon.



Edwina Heath has been very helpful during my stay. She really took the time to explain things to me. For that, I am forever grateful.



My last visit here was six months ago. It made me feel good when the receptionist recognized me and called me by name. This is a great family atmosphere.

This was a very good visit. I'll see you all again soon.



My doctor was very professional and patient with me. She fully explained my care and addressed all my concerns. Thanks for giving me hope!



Labor and Delivery

Veena Patel was very sweet and understanding. Thanks for being so helpful to me and my family.



Marylin Watson is very kind and sweet. Thanks for the outstanding job you've done taking care of my little one. I would love to have you as my nurse again in the future.



Frankie Parks has done a fantastic job taking care of me and my little one. Thanks for being so friendly.



Deborah Boisson is a great nurse. She is very caring and helpful.



Angie Dobos is one of the nicest nurses I've ever met. She is very kind and loving. Thanks for taking care of me. You are a beautiful person.



Robyn Lance was very helpful to me and my family. Thanks for taking care of us.

Labor and Delivery

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Marilyn Watson was a great joy to be around. She did an excellent job preparing me for labor. Thanks for all your hard work and care.



Alma Tuttle is a very good nurse. She took great care of my little angel.



Valerie Spencer was wonderful. She is very friendly and supportive.



Angie Dobos has been a huge help to me and my husband. She made us feel comfortable and took care of all our needs. Thanks for the great advice.



I'd like to thank **Angela Houmiel** for helping me to relax during labor.



Ginny Green is one of the best nurses at MCGHealth. She is always so pleasant and caring. I'd like to thank her for always being there when I needed her.



Jennifer Gilooly is a super nurse. She made my stay here very comfortable. I will miss her a lot. Thanks for everything!

Carla Allen was fantastic. She's been very sweet and helpful. I'm so happy she was my nurse.



Penny Beason is a great asset to this hospital. She is very kind, compassionate and professional. May God continue to bless you with your great skills.



Sheila Counts did an excellent job taking care of me and my baby. Thanks for making my entire family feel comfortable.



Margie Saxton is a very knowledgeable and compassionate nurse. I truly enjoyed having her take care of me during my stay.



Angie Cox was great. I enjoyed having her take care of me. She worked very hard taking care of my twins. Thanks for everything.



Cheryl Shepherd has been a blessing to me and my family. We really appreciate everything she's done to make us feel at home.



Angie Dobos really knew how to make me smile. Thanks for helping me get better. God bless you!

Latoya Fields did an excellent job taking care of my baby. She is truly a great nurse.



Shirley Brewton did a wonderful job taking care of me and my baby. I was very impressed with her.



Gwen Hightower is a very nice and funny nurse. Thanks for being so understanding.



Angie Henry is a great nurse. She took great care of us. Thanks for never leaving my side.



I'd like to thank **Latoya Fields** for her kindness and patience. She really took the time to comfort me.



Tonya Dent made this such a wonderful experience. She really sets the bar when it comes to skill and compassion.



Ebony Roberson was outstanding! Thanks for taking the extra time to let my son give his new baby sister her first bath. It's been a pleasure to be a patient here.



I'd like to thank the staff on a job well done. The service here was the best I'd ever had.