

Health Care Heroes



A compilation of commendations

September 2009

Praise From Our Patients and Families

I'd like to thank all the doctors and nurses who took care of my baby while she was a NICU patient. If it hadn't been for your amazing care and commitment, she might not have gotten well so soon. The entire team made me feel comfortable during my visits. Thanks for being so attentive and informative. Your care and kindness is greatly appreciated. Keep up the good work.



Recently my mother was a MICU patient. I've been a nurse for 36 years, and was very impressed with the level of care and empathy the staff gave to her. I can tell that everyone really understood the quality of care that a patient and their family should receive. I'd like to thank you from the bottom of my heart for everything you've done for us.



It was great having an MS Clinic right here in the hospital. The doctors and staff were very cheerful and supportive. I would recommend **Dr. Mitzi Williams** and her staff to anyone who needs care.

I'd like to thank the doctors and nurses at MCGHealth for doing such a great job of taking care of me. You've treated me with love and respect. I appreciate everything!



My visit to MCGHealth was very pleasant and thorough. Everyone was truly interested and engaged in my care. **Dr. Mitzi Williams** has a great personality. She is very bright and intelligent. I'd like to thank her for listening to my concerns and explaining the pros and cons of my current treatment. She made sure that I understood everything. Coming here was a great choice!



The service I received at MCGHealth was wonderful. **John Rainchuso** and **Winston Wang** took great care of me. They were very aware of my needs. **Dr. David Wang** was also great. He provided answers to all of my questions and concerns. **Dr. Haroon Choudhri** and his team were awesome. I definitely was treated by the best.

3 West

Ann Handy, Jennifer Smith and **Whitney Forrest** are wonderful nurses. They took good care of me during my stay at MCGHealth.



I'd like to thank MCGHealth for blessing me with some great nurses. I appreciate everything that **John Rainchuso** and **Velina Killmeyer** have done for me during my stay.



Overall I had a very comfortable stay at MCGHealth. The nurses were outstanding. **Anne Handy, John Rainchuso** and **Daryl Holt** were extremely attentive to my needs. I am forever grateful.



4 West

Thanks for all of your hospitality during my time of need. Everyone was excellent. Thanks for everything.



Dorothy Williams is always so helpful. She is a great asset to MCGHealth.

Comment Cards

7 South

We would like to commend **Bradford Woodward, David Patrick, Bernard McRae** and **Penny Delgado** for their professionalism and great care. They had great attitudes and kept us very informed.



Rosia Smalley was very nice and thoughtful every time she cleaned our room. She is truly an asset to MCGHealth. She does her job with such a great attitude.



Everyone was great. I couldn't have asked for better people to take care of our mother. **David Patrick, Megan Stuckey** and **Bradford Woodward** were outstanding. Thank you all very much!



The staff on the unit was a blessing to our family. Everyone went over and beyond the call of duty. Thank God for MCGHealth and its wonderful staff.



The level of care I received was excellent. I'd like to thank the entire staff for a job well done.



I was very pleased with my nurses. They were very attentive to my needs and had great bedside manners.

I'd like to thank everyone for the excellent care I received.



My husband really enjoyed his stay at MCGHealth. All of his nurses were professional and treated him with respect and dignity. We are very pleased. Thanks for everything. May God bless and keep you all.



8 South ADT

I received excellent care from the entire staff! They were very prompt and cheerful. I hope that I'll never have to visit a hospital again, but if I do, MCGHealth will be my choice.



Marvin Graham was outstanding. He has a great personality and is very passionate. I could tell he really enjoys what he does. My family and I loved him!



I am very pleased with all of my doctors and nurses. Everyone was so nice and helpful.



I'd like to thank the entire staff for making my stay at MCGHealth so wonderful.



The staff was very attentive to my mother's needs. I want to thank MCGHealth for providing caring health care professionals. We had a very good visit.

Arie Mack and **Tashieka Hall** were amazing. They took great care of my father while he was their patient.



Velma Eckhart was very helpful. She went out of her way to make sure that we were comfortable. She really went the extra mile! Thanks to all of the nurses for the excellent care.



The staff was very good. I couldn't have asked for a better group of health care professionals.



8 West

Deborah Edwards has been wonderful. Her customer service was very good. Just what I expected.



I'd like to thank **Kathleen Hunter** for taking care of me. I wish you the best.



All of my doctors and nurses were kind. **Deborah Edwards** was very helpful to my entire family. She kept us informed on everything that was going on during my stay.



I'd like to thank **Deborah Edwards** for the great service. She was very nice and helpful. We need more people like her.

Comment Cards

Labor and Delivery

Harriet Martin was terrific. She made me feel very comfortable. Thanks for being such a great nurse.



There aren't enough words to express how helpful **Harriet Martin** has been. This was my second child delivered under her care. She is a sweetheart. Thanks for being so great!



Robyn Lance was very informative. She constantly let me know everything that was going on with my baby and me.



Angela Houmiel was extremely nice. She was very helpful during my delivery. I would love to have her as my nurse again.



Ashley Brittain was very professional. She made me feel like a friend. Thanks for taking great care of me.



Harriet Martin was a great help during my stay at MCGHealth. She was understanding and always made me feel comfortable.



Crystal Clewellyn helped in the delivery of my third child. She continually checked on me throughout my stay. Thanks for the great care.

Margi Saxton was extremely pleasant and professional. I was completely at ease while she took care of me and my baby.



I'd like to thank **Alma Tuttle** for all of her hospitality and hard work.



Anika Scott is a joy to be around. She is a very sweet and helpful nurse.



Margi Saxton is one of the sweetest and most helpful nurses I've ever had. Thank you very much.



Shirley Brewton is a very nice nurse. Thanks for helping me so much.



Debbi Banks is a wonderful person. She made my stay at MCGHealth very enjoyable. You can tell that she really cares about her patients.



Barbara Burston always makes me smile. She always brightens my room.



Deborah Crevelle is a very professional nurse. She took care of all of my needs. Thanks.



I'd like to thank **Veena Patel** for doing such a great job. You are a very kind and understanding nurse.

Deborah Crevelle was very nice. She stayed on task and checked on me frequently. Thanks for doing such a wonderful job.



Margi Saxton is very energetic. She made my day a little bit brighter!



I enjoyed having **Veena Patel** as my nurse. She is very good at her job. I hope that she is able to help others like she has helped me. Thank you.



I loved having **Linda Talledo** taking care of me. She made my visit here very nice. She took great care of my needs. Thanks for everything that you've done for me.



MICU

I'd like to thank everyone for the fantastic care given to me. Everyone was professional, knowledgeable and caring. You were all awesome.



I'd like to thank you for the exceptional medical care. Your skills, knowledge and personal interest made (name withheld) stay here very positive.



I'd like to give a sincere and heartfelt thank you to all of the staff for the wonderful care our father has received.

MS Clinic

I had a very thorough and informative visit. Everyone was very nice and answered all of my questions.

Dr. Mitzi Williams was a joy.



My visit went very well. **Dr. Mitzi Williams** was very professional. She gives a very thorough exam and is easy to talk to. And of course, the entire staff was wonderful!



Dr. Mitzi Williams was very understanding and helpful. I appreciate everything that she has done for me. She really made me feel that things were going to get better.



I couldn't have asked for a more kind and professional service than I received from **Dr. Mitzi Williams, Stacy Williams, Macilla McCord** and **Tamika Cook**. Thank you all so much.



Macilla McCord, Tamika Cook and **Dr. Mitzi Williams** are the best! I've recently moved three hours from the area, but I refuse to transfer my health care to another facility because I am very pleased with their level of care.



I love this place. The staff here is very friendly. Thanks for a wonderful experience.

Everyone was extremely nice, helpful and professional. The clinic was very clean and neat. I had a good visit.



I really enjoy the level of patient care given here. Everyone is so friendly and caring. I can tell that patients really do come first at MCGHealth.



I love the MS Clinic. It has helped me a great deal. The staff is courteous and well managed. They always do a great job.



My visit here was very good. **Dr. Mitzi Williams** was a joy. She is a very nice lady.



Neuroscience Clinic

Dr. John Vender explained everything about how my procedure would be performed in a very detailed way. I would gladly come back to MCGHealth again.



April Gantt, Meka Brown and **Dr. Thomas Swift** were very helpful and thorough. I will highly recommend MCGHealth to others.



Olivia Walker and **Shelby Webb** were very friendly and helpful. We didn't have to wait long to see the doctor.

My daughter has been doing very well ever since she came to visit **Dr. James Carroll**. He and his staff are so wonderful. Thanks for being so friendly.



The staff was great. They answered all of my questions. Thanks for being so nice to me and my family.



Pam Culberson-Brown is the greatest. She is very courteous and prompt.



I am very pleased with the level of care that I've received. The nurses were professional and kind. Thanks to the doctors for listening to me and addressing my concerns.



I always feel comfortable coming here with my daughter. We never have to wait long before we are seen by the doctor. **Olivia Walker** and **Shelby Webb** are very helpful. **Dr. Yong Park** is a great listener and explains everything very well. I have complete confidence that my daughter is being cared for by the best.



Shelby Webb and **Olivia Walker** were very pleasant and accommodating. This was an awesome visit!