

Health Care Heroes



A compilation of commendations

October 2009

Praise From Our Patients and Families

I couldn't say enough about the great service that I've received at MCGHealth. The staff in the Emergency Room and 7 South were great. I was really scared after my accident, but everyone's kindness helped me overcome my fears. Thanks for being my angels in scrubs!



I loved the nurses in the Operating Room and Radiology Department. They are a nice group of people to be around. The service was really good. Thanks for everything.



I've visited the Cardiovascular Center many times. Everyone is always so sweet and kind to me. They are truly a great group of people to be around. Under the circumstances, they made my visit very pleasant.

My family and I would like to thank the staff on 8 South for taking such good care of me. Continue to do your jobs with those smiling faces. It really makes the patient feel good. I really appreciate the patience everyone has shown me during my visit. **Paulette Hazel** and **Charlyna Hobbs** were great. May God bless you all!



My experience in the EP Lab was the best ever. Everyone was professional and personal. I'm always spreading the word on how awesome MCGHealth is!



In all my years of being treated at hospitals, MCGHealth has been the most caring. I appreciate the kindness and compassion that everyone has shown me.

I'd like to thank MCGHealth for all the hospitality during my time of need. All of you deserve a pat on the back.



Tamika Cook has been a wonderful blessing to me. She was very helpful and informative during my I visits to the MS Clinic. This clinic has the best doctors!



I'd like to thank **Dr. Robert Sorrentino** and his staff for making me feel comfortable with my procedure. I was uneasy at first, but their kindness and professionalism helped calm me down. Thanks for everything.



I'd like to thank everyone at MCGHealth for being so good to me while I was here. May God bless you all.

Comment Cards

5 South

Everyone was so sweet and nice. Thanks for making my visit pleasant.



Everyone did such a great job taking care of me. Your services were excellent.

7 West

My family and I would like to thank you for everything that you've done.



The nurses on this floor are always very nice and polite. Thanks for all your help.

I can truly say that every staff member has been wonderful. I appreciate all of you from the bottom of my heart.



The medical staff on every shift was outstanding. Thanks to everyone for being so kind.

Comment Cards

7 South

I was very pleased with the level of care I received during my stay at MCGHealth. **James Norman** was wonderful.



My level of care was exceptional. I was really impressed by the care and treatment given to me by the staff.



The nurses and staff were very accommodating. I was in very good hands. Thanks to all of you for the excellent care.



I received excellent care. My nurses were always there to meet my needs. This was a great visit.



8 South ADT

The nursing staff on this unit is great. I was in good hands with **Paulette Hazel** and **Collier Badger**. I was very impressed by everyone's level of care. Thank you for everything.



I'd like to thank **Paulette Hazel**, **Marvin Graham** and **Collier Badger** for everything they've done for me during my stay at MCGHealth.



All of my nurses were very nice. I had no problems while I was in their care. Thanks to everyone.

The staff was very professional and friendly. Everyone was like a "shining star." Thanks for making everything so great.



The nurses on 8 South were very good. They really know how to treat their patients. **Kimberly Streetman** was awesome!



The nursing staff was great. They always made me feel important and as if I was never in the way.



My stay at MCGHealth was outstanding. The service was great and everyone showed genuine concern for me. Thank you all very much. God bless you.



8 West

Deborah Edwards was very caring and nice. I'd like to thank her for being so helpful. We need more people like her.



Labor and Delivery

Marilyn Watson was very helpful and considerate. She really showed me and my baby love. Thanks for everything.



Debra Banks was very cheerful and knowledgeable. She constantly checked on me and my baby. Thanks for all the support.

Jasi Smith is the best nurse that we've ever had. She made my wife and I feel at home during our visit to MCGHealth.



Kenisha Harden was great. Her positive attitude and attentiveness made my stay very comfortable.



I'd like to thank **Ginny Green** for being so attentive and caring. She is very understanding and has a great attitude.



Shirley Chavious is very sweet. She was a joy to be around. Thanks for always being there to cheer me up.



Thanks to **Barbara Burston** for being so helpful to me and my family. You took good care of us!



Barbara Burston always made me smile. Thanks for making my days warm and easy.



I want to thank **Liz Zwanziger** for helping me feel better. May God continue to bless you!



Debra Banks was really nice. I loved her sense of humor. Thanks for being so polite to me. I am forever grateful.



Veena Patel was very helpful and knowledgeable. Thanks for being so supportive of me and my family.

Comment Cards

MS Clinic

Dr. Mitzi Williams is very nice. She made my visit really enjoyable.



Thanks for making my visit so pleasant. It was very helpful and informative.



Macilla McCord, Shelia Wilson and **Tamika Cook** are all very nice and sweet. Thanks for all you do.



All of the nurses in the clinic were very kind to my family. **Tamika Cook** was very nice.



I love it here! Everyone takes such good care of me during my visits. The staff and doctors are wonderful!



Dr. Mitzi Williams and her staff are great. Thanks for everything you've done for me.



Tamika Cook was very pleasant and helpful.



I was early for my appointment and was able to be seen by the doctor sooner than I expected. Everything went very well. I'm glad I chose to come here for my health care.



The staff was great. I received excellent service from everyone.

Neuroscience Clinic

This was an excellent visit. I want to thank the staff for being so polite and courteous.

Everyone had such welcoming smiles. We will be referring MCGHealth to all our friends.



Olivia Walker greeted us with a warm smile. **Shelby Webb** was very nice to me and my daughter. Thanks to **Dr. James Carroll** for being so kind and informative. You all made our visit pleasant.



This was our first visit to MCGHealth. I couldn't say more about the staff. They were great. **Shelby Webb** and **Olivia Walker** were very nice. Thanks to the doctors and nurses for everything they've done.



This was our initial visit. From start to finish we received excellent care. We thought **Olivia Walker** and **Shelby Webb** were so kind. This clinic has such a great atmosphere. We look forward to our next visit.



Shelby Webb is one of the best nurses I have ever had. She's been so nice to me and my family. I love to see her smile.



Everyone did such a nice job! Keep up the good work!

Dr. Edward Hartman is an excellent doctor. I liked the way he took his time to explain everything to me. Keep up the good work.



Dr. Samuel Macomson was very professional. He was extremely thorough in his explanation of my diagnosis.



Shelby Webb and **Olivia Walker** were very friendly and helpful. I really like the fact that we didn't have to wait long to be seen by our doctor. Thanks for everything.



Olivia Walker and **Carole Goff** were very helpful. The wait wasn't long to see the doctors. I am very pleased.



I'd like to thank the staff and **Dr. Ned Pruitt** for showing real concern for me.



Everyone in this clinic was very professional, courteous, patient and caring. We appreciate the experience.



I really enjoyed my visit with **Dr. James Carroll**. He is a very informative doctor. Thanks for everything.



Rebecca Gregory was very friendly and kind. Thanks to **Dr. Suzanne Strickland** for being so helpful.

NICU

I was very satisfied with the care we received. The staff was amazing. Thanks for taking care of my daughter. I will definitely recommend the NICU to others.



This was the best care that I have ever received. I'd like to thank all the doctors, nurses and staff for everything you've done for me.



I'd like to thank everyone for taking the time to answer all of my questions. I could tell that you really cared by the amount of time you spent with me.



Thanks to the entire team for working your magic. Everyone was just incredible. You've made a difficult time more easier without a blink of an eye.



Rehab Services

The level of care was excellent. **Valarie Chapman** was very impressive. (Name withheld) has made major improvements under her care.



Joyce Cooper was very professional. I've had an outstanding experience during my visit.

Everyone in the department was helpful. **Susan Wise** and **Daydra Cain** were very patient with me. I'd like to thank them for listening to all my concerns.



Everyone did an excellent job explaining my therapy process to me.



Our physical therapist was outstanding. He was very courteous and kind. Thanks for showing us how much you care about your patients.



My mother's physical therapist was great. **David Daniel** did an excellent job helping her. I'd like to thank everyone for listening to our concerns.



Everyone was so polite and professional.



Alyson O'Banion is the best! She was very caring, compassionate and patient. Everyone was nice. I had an excellent experience.



Deborah Bradley-Mote was very helpful and kind. I'd like to thank her for always listening to me. I'd recommend her to anyone!

I'd like to thank **Marc Brody** for assisting me in my training and always taking the time to address my concerns.



My rehabilitation has been great. I'd like to thank the physical therapist for helping me with my therapy. I am forever grateful for everything that you've done for me.



I really enjoy the level of patient care given here. Everyone is so friendly and caring. I can tell that patients really do come first at MCGHealth.



I am very satisfied. The level of care was exceptional! Thanks to everyone for all your help.



Valarie Chapman's quality of care was excellent. I'd like to thank her for listening to me and helping me through my therapy.



I really appreciate **Joyce Cooper's** assistance. She has been outstanding in helping me resolve my issues.



I was really impressed with the professionalism of the staff. Thanks for always being patient with me.