

Praise From Our Patients and Families

I have been a patient at MCGHealth for over 20 years. All of my doctors are here. I couldn't imagine going anywhere else for my health care. I believe that on rare occasions God allows us to meet extraordinary people. I have been allowed to meet one of those rare persons at MCGHealth. During my hospital stay, I have had the honor of having **Brad Woodward** as my nurse. He is by far the best nurse I have ever had. Thank you for having him here. He is smart, kind and prompt.

I would like to thank the staff from 8 South for the care and kindness my family has received. In addition to saving a life, you were very understanding and warm towards my family. Words can't express the love and thanks I have for every staff member that I've encountered during my stay.

I would like to express my deepest gratitude for the care, professionalism and human kindness shown to my granddaughter. She is growing and letting the world know that she has things to do here. Your staff did more than just provided care for her. I feel you made a very difficult journey a lot easier to bear.

My brother was in a car accident that left my family overwhelmed and helpless. He injured his vertebrae in his back that required a titanium repair. This accident turned our lives upside down. I rushed to MCGHealth as soon as I received my parent's call. My brother was to undergo a spinal fusion surgery. When I arrived, he was in the Shock Trauma ICU and being attended to by **Brittany Parker**.

Brittany made an impression on the entire family. We were relieved on the days she worked because we were confident that my brother would receive care that went above and beyond the call of duty. She always approached us gently and with a smile. She inspired a great deal of trust from us in a matter of days. We are forever grateful to you for the comfort that you've provided our family.

Kara Prior is such a positive and caring nurse. Her experience level is obvious. I am very happy that she was apart of my experience. I prayed for an understanding angel, and Kara stepped into my life. I hope MCGHealth realizes how well she represents the hospital. God bless you for all that you have done. You were wonderful.

We Commend Each Other

The staff of the CMC Radiology Department would like to recognize **Rachel Moore**. Rachel is an outstanding employee that is compassionate, caring and goes beyond what is expected. She cares for the pediatric patients entrusted to her care as if they were family. She has a quiet disposition and is an exemplary person that makes everyone around her want to be a better person.

Healthcare Heroes is published by the Public Relations Department of MCGHealth Strategic Support/Philanthropy. Sheila O'Neal is Vice President, Strategic Support/Philanthropy. Please direct all submissions to Delandous Haynes, Public Relations Coordinator, at dhaynes@mcg.edu. We reserve the right to edit all letters. Physicians of MCGHealth are community physicians, faculty of the Medical College of Georgia or employees of MCG Physician Practice Group, not employees of MCGHealth.

From the 3 West Neuroscience Comment Cards

- I want to thank everyone for the excellent care my mother received. You are all very special to me and my family. You've helped my mother and saved her life. Thank you from the bottom of our hearts. You all are truly a blessing. God bless you.
- Our family would like to thank **Dr. Mark Witcher** for the care he provided to our mother. There is a very special place in our hearts for him and the entire staff. Mother is progressing positively every day and we owe our gratitude to everyone at MCGHealth.
- I want to thank the staff of 3 West for all the care and professionalism. I especially want to thank **Ann Handy, Maggie McCarten, Donna McDaniel, Terri Kezeer, Denise Hewlett, Kevin Cassedy and John Rainchuso.**
- My family and I are very pleased with the staff. I can tell they are smiling when they answer the phone. They are never in a hurry and I always feel like I have their undivided attention.
- I would like to thank **Toni Curry, Maryilyn Vergara, Starlette Gilmore, Kristen Davis** and the entire staff for everything.

- We can't say enough about the wonderful care that **Maggie McCarten** has given our dad. We think her personality and special way of interacting with him has helped so much in his recovery.
- **John Rainchuso** is very good at his job. He is really polite and knowledgeable. He has made our stay at MCGHealth very enjoyable.
- We want to praise **Eric Cockrell**. He is very thorough and extremely conscientious about the care of his patients. He has a wonderful personality. He is A+.
- **Christine Wright** of Environmental Services has been a bright ray of sunshine for my dad and our family during his visit here. Her words of encouragement and hope have helped us look forward to his treatment.
- I would like to thank **Mark Ricketts** for being such a dedicated, caring and passionate nurse. He is an overall good person. It would be my pleasure to have him as my nurse again. I am very grateful to have had him.
- I would like to thank **Dorothy Williams**. She is a kind and polite person. No matter how stressful her job got, she always had a kind word to say with a smile.
- I would like to thank **Chenise Sampson** for her compassion, knowledge and willingness to perform her duties. She went beyond the call of duty. Thank you for everything.

From the 5 South Comment Cards

From the 4 South Comment Cards

- I want to thank all the nurses and staff of 4 South. You took good care of me during our stay at MCGHealth. May God bless you.

From the 4 West Comment Cards

- My mother received exceptional care at MCGHealth. I want to especially thank **Chenise Sampson**. She is fantastic.

- The doctors and staff were super! They did an excellent job. I could tell they cared a lot about our needs. We know that if we ever have to return, we would be in good hands. Thank you so much.
- **Jessica Brown** of Food and Nutrition has a very good personality. She explained to me the importance of my special diet. Jessica works very hard and is very good at her job.

- I would like to thank all the doctors and nurses who have made it possible for me to live my life almost cancer free. I appreciate the great care.

From the 5 West Comment Cards

- **Carla Gillian** and **Stephen Dotts** were great. I hope to see more health care professionals with their level of care. The joy that they have for their jobs helped my healing process. Thanks for all the help you provided to me and my family.

From the 7 South Comment Cards

- I would like to thank everyone for the care you've provided for me and my family. Special thanks to **Tammy Joseph** and **Stephanie Tutt**.
- I would like to thank you with all my heart. My stay at MCGHealth was pleasant.
- I have received the best care ever! The staff took very good care of me. Thanks to everyone for the hard work and encouragement. You deserve a pat on the back.
- The staff acted as an elite military squad in the handling of my treatment. I'll take MCGHealth any day over the competition!
- **Tammy Joseph**, **Charlotte Huntley** and **Sandra Banks** were phenomenal. They deserve golden stars for their excellent efforts.
- **Tammy Joseph** was excellent during my stay.

- Thank you for making my stay a really good one. I'll always remember the way you treated me.
- Thank you for being so kind. May God bless you and your families.
- Thanks to everyone on a job well done!

From the 8 West Comment Cards

- **Dr. Lana Jacks** was wonderful and very personal.
- I would like to thank **Lillian Beard** and **Donna Smith**. Their professionalism was supreme.
- **Monica Anadu** is the best nurse that I have ever had. She was very nice and helpful. You have my gratitude and sincere thanks.
- **Tawonia Heard** is a very nice, helpful and intelligent young lady.
- **Kathleen Hunter** was very kind and thorough. My husband and I recognized how organized she was.

From the 8 South Comment Cards

- The staff was wonderful, courteous, helpful and pleasant. I really enjoyed my stay.
- **Vicki Harris** is friendly, fast and always smiling. She never complains.

From the EP Lab Comment Cards

- Having had this procedure at (name withheld) last year, I have a basis for comparison. MCGHealth gets an A. You are a top-notch group! Thanks for your care.
- **Dr. Adam Berman** and his entire staff were great! **Sonya Branson** and **Mike Myers** were extremely attentive to my needs.
- **Dr. Adam Berman** and his staff are the best!
- I could have not asked for better care and service.

From the MS Clinic Comment Cards

- The entire staff at the clinic was wonderful.
- **Shelia Wilson** is excellent at her job. Thanks a bunch for all your help and support.
- I had an incredibly positive, comprehensive and helpful experience with **Dr. Edward Hogan**.
- You are doing a great job. We would like to thank **Dr. Mary Hughes** and the entire staff for the excellent care provided during our visits. Thanks to **Tamika Cook**, **Barbara Burke** and **Sheila Wilson**.
- The staff provided great service.

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Comment

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From the Neuroscience Clinic Comment Cards

- The doctors and nurses were really great. They worked hard and did their best. My daughter loved them all.
- **Olivia Walker** and **Shelby Webb** were very warm and welcoming. My procedure went by very quickly and without any problems. They were very professional and knowledgeable.
- The service was excellent. **Olivia Walker** was very pleasant. **Shelby Webb** had a great personality. She went over and beyond the call of duty for me and my family. Keep up the good work.
- I am very pleased with everyone and the plan we have in place. Thanks for making our first visit a great one.
- Everything was very nice and professional. **Shelby Webb** was excellent. I was very impressed by **Dr. Yong Park**.
- **Shelby Webb** was really nice. She made my children feel comfortable and welcomed. We really enjoy coming to a hospital whose staff treats you well.
- **Arlene Curry** was very nice. She showed real concern for me. **Dr. Suzanne Smith** was wonderful as always.

- Everyone was wonderful. **Shelby Webb** was very friendly. She made my son feel comfortable. **Dr. Suzanne Strickland** was very thorough and had a great bedside manner. Thank you so much.
- This is the fastest service I have had. The doctors were very nice and helpful.
- **Shelby Webb** and **Olivia Walker** were wonderful. They are very respectful.

From the Labor and Delivery Comment Cards

- **Kara Prior** was very good to me. She stayed by my side throughout my delivery. She treated me like I was family. Thanks for everything.
- **Angie Cox** was great. She was very attentive and knowledgeable.
- **Angie Cox** is a very good nurse. She was very compassionate and always considered my feelings. Every hospital needs a nurse like her.
- **Harriet Martin** is perfect at her job. She represents MCGHealth very well.
- **Honey Shore** is a very nice person. She always helped me and made me smile.
- **Ebony Roberson** is a great nurse. She knew how to keep me happy and smiling.
- **Valerie Booker** is a very hard worker. She is very considerate and passionate.

- **Ashley Brittain** has a great way of connecting with patients. She has a good understanding of how to take care of her patients. She was polite and made sure that I was comfortable.
- MCGHealth is very lucky to have **Marilyn Watson**. She is very professional and knows how to care for her patients. She has a great demeanor.
- **Alma Tuttle** took great care of my grandson. She is an excellent nurse who is very informative and caring.
- **Angie Henry** was very good to me. She checked on me every hour. I received the right nurse for the job!
- **Veena Patel** did an excellent job with my baby. She was very nurturing and well aware of his needs. I appreciate everything she did for us.
- **Veena Patel** has been the best nurse that my grandson has had.
- **Shirley Brewton** went above and beyond to ensure my comfort. She was helpful and caring in all of her actions.
- **Jennifer Gloomly's** care was exceptional. Thank you very much for your hard work.
- **Marilyn Watson** is a true professional. She is very friendly and knowledgeable.
- I want to thank **Antoinette Turner** for her consideration and hard work. God bless you!
- **Ebony Roberson** did a great job caring for our family. Thanks for all the hard work!