

We Commend Each Other

I was recently hospitalized at MCGHealth, and I wanted to express my appreciation for the phenomenal care I received on 5 West. Everyone from the nurses, technicians and the staff were professional and expert in their roles. At the same time, they were kind, caring and compassionate. This is a rare combination indeed. I knew that I was receiving the best care from the very best people. Please accept my heartfelt appreciation to everyone who helped take care of me.



I wanted to thank everyone for the exceptional care my mother received in the Emergency Room. Everyone helped to take such great care of her. William Maroni and Richard Blume treated us with the utmost respect and did their best in caring for my mother. I offer my sincere thanks to them for taking care of my mother.

Praise From Our Patients and Families

I wanted to personally thank everyone on 4 South. Everyone took great care of me during my stay at MCGHealth. You are all wonderful and caring people. I will never forget the kindness you have shown me. I appreciate everything you've done for me. There will always be a place for you in my heart. May God bless you.



My daughter was in an ATV accident while we were vacationing in Georgia. She was admitted to the Shock Trauma ICU. Soon afterwards, she was transferred to the fifth floor of the Children's Medical Center where she was a patient for nine days recovering from a grade four kidney laceration.

Your staff, nurses and doctors were wonderful to us. They knew we were from out of town and didn't have family or friends nearby. Everyone treated us as if we were family. The staff took excellent care of my daughter and made us feel very comfortable. My husband and son left at the end of the week, but I stayed with my daughter. The nurses knew that I didn't have any transportation, so

they offered to pick up things that I needed. **Pam Hunt, Meredith Toole and Cassandra Nichols** even came by when they were off to visit my daughter. Pam was an angel to us. She would always listen to me and she showed us a lot of love. **Senetha Harden and Crystal Curry** were fabulous as well. My daughter really connected with them. They always went the extra mile.

Thanks for making a bad time in our lives so bearable. We would highly recommend MCGHealth to others.



Our family is so grateful to the staff on 4 South for the support, kindness and service that everyone provided to our loved ones during their entire experience at MCGHealth. Your thoughtfulness toward every aspect of their well-being helped make the stay as enjoyable as possible. We can't thank you enough for all that you've done. May God bless you all.



Had I known that medical care could be so great, I would have visited MCGHealth a lot

Comment Cards

3 West Neuroscience

My husband and I want to thank MCGHealth for taking great care of him during his stay. **Maggie McCarten** is a wonderful care giver. She did an excellent job. My husband couldn't have had better care.

4 South

We would like to express our thanks to the staff for their excellent care. **Mary Killen** and **Cynthia Passmore** were very kind and caring. Thanks to everyone.



I really liked **Tennielle Combs**, **Elisa Salgado** and **Kimberly Streetman**. They were very sweet. Thanks for making me feel at home.



I would like to commend the staff on the great care given to me during my stay. Everyone was kind and attentive. Thank you for a wonderful job!

4 West

Betty Fletcher is so wonderful and sweet. She is always so helpful when I call 4 West.



Accolades go to every doctor, nurse, nurse's assistant, clerk and staff member who

attended to our needs. We could not have received better care! The kindness, compassion and friendliness shown by everyone made this a memorable visit. Thank you all for everything!



Dorothy Williams is always smiling as she greets family members, visitors and co-workers. She is very pleasant and friendly. Thanks for going out of your way to help others.

5 South

Everyone has been very helpful. Keep doing what you do; it's great! We really appreciate your kindness.



Thanks to **Brenda Nogueira** and **Helena Fuller**. I know I am better because of your exceptional care.



Victoria Anderson did a great job. She always has a smile on her face while looking for ways to help.



Thanks for everything. I've never been admitted to a hospital that showed so much concern, given so much care and had so much good food. You are the best.



The staff did a wonderful job of keeping my room very clean. **Jessie Gibbons** has a great personality and is such a sweet spirit.

7 South

Tasha Jones-Sims was a sweetie. She was very helpful. **Debra Mack** was the perfect person for the job when it came to my care. Thanks to everyone for your patience and kindness.



My family and I would like to thank everyone for being so kind to us during our visit at MCGHealth. May God bless you and your families.



Georgia Settles was really great to us. She answered all of our calls.



Thanks to everyone for making me feel important.

8 West

I am 69 years old, and some people don't like to work with elder patients, but Barbara Johann and Mariamma John knew how to meet the needs of every patient. They are number one in my book. These are two nurses that MCGHealth can be proud of.

Comment Cards

EP Lab

This was my first time visiting MCGHealth. Everyone was great. I couldn't have asked to be treated any better! Thanks for everything. God bless you.



My experience with the doctors, nurses and staff was excellent. The staff assisted in making me feel comfortable and secure during my procedure.



My experience was great and everyone did a wonderful job. I am in the medical field myself, and all of my expectations were exceeded.



The nursing staff listened carefully to my concerns and answered all of my questions to my satisfaction. You are the best!



I am happy with the very good care I received. I would strongly recommend the EP services to my family and friends.



The staff was very helpful and I felt very comfortable throughout my procedure and thereafter.



I was very impressed with all the doctors and nurses during

my procedure. Thank you very much and God bless you.

MS Clinic

God puts people in our lives for different reasons. I know my life has been touched and changed based on the MS Clinic's existence. There aren't enough words to describe how everyone has impacted my life. Thank you for turning my bad days into good days.

Neuroscience Clinic

We are always treated with kindness and courtesy by **Meka Brown** on our visits. May God continue to bless her.



I would like to thank **Olivia Walker** and **Shelby Webb** for their outstanding customer service. Thanks to **Dr. Suzanne Strickland** for having a listening ear.



Everyone was kind, thoughtful and patient. This was an enjoyable experience for my entire family.



Meka Brown and **Arlene Curry** were very polite and friendly. They were very professional. Thank you both for everything.

Everyone was great and very friendly. I loved **Olivia Walker** and **Shelby Webb**.



Olivia Walker and **Shelby Webb** were very good to my son and I. They worked in a timely manner and made us feel relaxed and comfortable.



My son and I were late for our appointment. **Olivia Walker** checked us in and was very nice. **Shelby Webb** was also nice when she took us back to see the doctor. We have had a pleasant experience thus far.



Shelby Webb and **Olivia Walker** gave excellent service.



This was an enjoyable experience. I like the fact that I was seen by my doctor within 30 minutes of my appointment. The service was very good. Thanks for being friendly and professional.



I really feel comfortable with the staff here. Everyone makes you feel welcomed. **Shelby Webb** is really friendly.



Shelby Webb and **Olivia Walker** were a big help to me. They waited on my son in a timely manner.

Outpatient Cardiac Rehab

Steve Galles and Laurie

Matthews are wonderful. They are patient motivators that turn hard work into fun. I can't say enough to adequately describe how good they are at what they do. They have helped to change my life dramatically. Thank you.



The staff was knowledgeable, courteous and concerned with all of our problems. They took the time to address each person's individual needs.



Steve Galles and Laurie

Matthews provided an excellent program for me. I also observed the great service they gave to other individuals. They are

extremely knowledgeable and caring.



Laurie Matthews, Christi Summers and Steve Galles were very helpful in my rehabilitation. I wish them all the success in the world.



The staff was highly professional, competent and compassionate. They were just fabulous!



My overall experience from start to finish has been completely satisfying. I have been very pleased and impressed. Thank you all very much!

Labor and Delivery

Angie Dobos is an excellent nurse. She was very kind and always had everything I needed.



One evening I was out bowling with some friends. My body began to fall over as I lost consciousness. Some time afterward, I remember waking up in the hospital. My doctor told me that I had gone into cardiac arrest and that Senior Staff Nurse **Heidi Hardy** and her mother, who also works in health care, gave me CPR until the EMS arrived. Lucky for me they were there that night. They saved my life!

Iesha Gamble is a very outgoing and nice person. She took her time helping me. Thanks for being so respectful and always making me laugh.



I received very good service. **Shirley Brewton** always kept a smile on her face as she helped me.



Angie Henry was the best nurse I've had. She kept me calm whenever I was in pain. I want to thank her for everything she has done for me.



Veena Patel was very helpful. She answered all my questions and took great care of me.



Ann Field has a great personality and she was very helpful. Thank you.



Robyn Johnson kept me smiling. I can't wait to see her again. Thanks for all your hard work!



Thanks **Margi Saxton** for helping me. I appreciate the care that you've given.



Jennifer Gillooly was very kind and helpful. She took great care of me and my baby.



Angie Cox was very kind. I loved her professionalism.

Praise

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sooner. **Dr. James Carroll** has been so attentive to our daughter. He has called to check on her quite often since she was discharged. He even called on Christmas Eve! He has answered all of our questions and has been so kind to us. The staff in the clinic was terrific. They treated everyone so kind. I could tell they really cared about their patients.